

All Vouchers are loaded into our eStore in the following way:

- Once your pass is printed, your Vouchers are available on the eStore
- Employee/volunteers may retrieve their voucher numbers through Copper Mountain's eStore.
- Most all vouchers can be redeemed online for ease.
- **IMPORTANT:** Friends and Family Vouchers require a \$5 Copper Card at the time of redemption.
 - *This card is reloadable – do not throw the card away!

To retrieve your Vouchers through the eStore and give to your friend or family member:

1. Go to book.coppercolorado.com/login
****DO NOT CREATE A NEW ACCOUNT!** Anyone who has received a pass already has an account with Copper's eStore.
2. **IF** you set yourself up last season on the eStore, simply login with your email and your password. If you forgot your password, click on the "Reset Password" link. After you receive your password, jump to **step 4 below**. (Call HR for your email if needed)

OR if you have never logged into the eStore, continue with step 3:

3. You will need to create a login and password for eStore (you already have an account, but simply need to create or link your log-in information). Follow these steps **exactly**:
 - a. Enter the email address used on your Copper e-packet paperwork (this is important because the email provided will be the one used to log into the estore) – select continue.
 - *(Volunteers, Dependents and Longevity pass holders also have the option to enter the 11-digit pass number printed on your pass {begins with CMR} – select Continue)*
 - b. Enter in your email address and password – select continue.
 - i. (Password must be at least 6 characters, includes upper and lower-case letters, at least one digit (0-9) and has at least one special character (@,!,#,\$,%,&,*,+,-,=)
4. Once you are in your profile, Click on:
 - a. **My Account** (top right of website),
 - b. **Vouchers** (left side of website) - You can choose to print off the vouchers to give to your friends/family.
 - c. Most all vouchers can be redeemed online and not have to go to the ticket window or guest services. Website will print on the voucher you give your friend/family member.

For any questions, please contact Employee Experience (HR) at 970-968-2318 ext 10136 or email us at HR@coppercolorado.com