

All Vouchers are loaded into Copper's eStore – visit eStore to redeem & pick up at any kiosk!

- Once your pass is printed, your digital vouchers are loaded on your eStore account
- Please note: HR cannot redeem vouchers at the EDGE
- **IMPORTANT:** Friends and Family Vouchers require a \$5 Copper Card at the time of redemption
  - \*This card is reloadable – do not throw the card away!

Access the eStore to retrieve your friends & family vouchers or sign your liability waiver:

1. Go to [buy.coppercolorado.com/s/season-passes/season-passes-2/](http://buy.coppercolorado.com/s/season-passes/season-passes-2/)

You can also go to coppercolorado.com, scroll down to the bottom, and click the neon green "Account Login" link

2. **Click** 'sign-in' at the top right of the page (mobile layout may differ)

3. After signing in, hover over your name for your account options

MY ACCOUNT

CUSTOMER INFO

EMAIL MANAGEMENT

ONLINE ORDERS

PAYMENT PLANS

VOUCHERS

WAIVERS

➤ **If you've logged into the eStore previously:**

- Simply login with your same email and your password.
- If you forgot your password, click on the "Reset Password" link.
- After you have successfully logged in, **jump to step 5 below.**

➤ **If you have never logged into the eStore, continue with step 4:**

4. Do **NOT** click "Create an Account"

- I. Follow these steps to find your account: Employees enter your personal email address associated with Workday (This is important, because the personal email provided must match your Workday profile.)
  - select continue
    - Volunteers should use their personal email that has been provided to HR
    - Dependents and Longevity Pass Holders also have the option to enter the 11-digit access number found on their pass beginning with **CMR** → select continue
    - Call HR for the correct email on file if needed
- II. You will be prompted to verify your account via email (phone # verification isn't working; do not use). A verification code will be emailed; you'll then be prompted to enter that code and redirected to create a password.
  - i. (Passwords must be at least 6 characters, includes upper and lower case letters, at least one digit ( 0-9 ), and has at least one special character (@,!,#,\$,%,^,&,\*+,,-=)

5. Once you are in your profile, click on:

- I. **My Account** (top right of website, located by hovering over your name, mobile layout may differ)
- II. **Vouchers** - You can choose to print off the vouchers or simply give the voucher number to your friends and family.
- III. **Waiver** – If you have an unsigned liability release, please sign it to avoid any access issues
- IV. If you cannot find the voucher you are looking for, toggle between the two voucher options:



For any questions, please contact Employee Experience (HR) at 970-968-2318 ext 10136 or email us at [HR@coppercolorado.com](mailto:HR@coppercolorado.com)